

Privacy Statement

Here at Mamcol Ltd t/a Trust Matters we care about your privacy and we respect your privacy rights.

By using the Mamcol Ltd t/a Trust Matters website, you permit the collection and use of your personal information as outlined below and you signify your agreement to this Privacy Policy (last update May 2022). If you do not agree with these terms, you should not use the Mamcol Ltd t/a Trust Matters website.

1. About our Privacy Policy

- 1.1 Our website <u>www.trustmatters.ie</u> including all the webpages containing that address is operated by Mamcol Ltd t/a Trust Matters of The Taney Buildings, 3 Eglinton Terrace, Dundrum, Dublin 14.
- 1.2 Mamcol Limited t/a Trust Matters is regulated by the Central Bank of Ireland and is entered on its register under number C146212.
- 1.3 Our agreement with you (together with our terms of business) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us, including the data collected in relation to contracts of insurance with insurers for which we act as investment and insurance brokers, which we allow our website users to request, contract for, manage, claim in respect of and otherwise deal with via our website from time to time at our sole discretion.
- 1.4 Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.
- 1.5 You understand that this privacy policy deals with your relationship with Mamcol Ltd t/a Trust Matters

The information we collect and how we use it

If you submit your email address, personal details, financial requirements on the website it will only be used by Mamcol Ltd t/a Trust Matters. It is our policy not to pass this information to any third parties without first obtaining your consent. We receive and store certain types of information whenever you interact with us. For example, like many websites, we use "cookies" and we obtain certain types of information when you access the Website. Cookies are small pieces of information that are stored by your browser on your computer's hard drive and enable us to provide features such as remembering your address. Cookies can be deleted from your hard drive if you wish. Most web browsers automatically accept cookies, but you can change your browser to prevent it from accepting them. We may also use aggregate information and statistics for the purposes of monitoring web site usage in order to help us develop the web site and our service and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual.

Mamcol Limited t/a



How we protect your information

The Internet is not a secure medium. However we have put in place various security procedures as set out in this policy. Firewalls are used to block unauthorised traffic to the servers and the actual servers are located in a secure location which can only be accessed by authorised personnel. We also keep your information confidential. Our internal procedures cover the storage, access and disclosure of your information.

Disclosure to 3rd parties

We do not sell, trade or rent your personal information to others. It is our policy not to pass any information to any third parties without first obtaining your consent. We may provide aggregate statistics about users, traffic patterns and related site information to reputable third-parties, but these statistics will include no personally identifying information.

How to contact Mamcol Ltd t/a Trust Matters

We welcome your views about our website and our Privacy Policy. If you would like to contact us with any queries or comments please send an e-mail to info@trustmatters.ie